



Child Development Home Complaint

Name of Provider Rocio Perez Acosta	County Muscatine	
Care Address 1004 Shady Lane	City West Liberty	Zip Code 52776
Mailing Address 1004 Shady Lane	City West Liberty	Zip Code 52776
Phone (319) 208-7736	Email luisper08@gmail.com	

Date of Complaint: February 18, 2015

Date of Visit: February 19, 2015

- ☐ Scheduled ☒ Unannounced ☐ N/A
☐ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found
☐ N/A

RECOMMENDATION FOR REGISTRATION:

- ☒ NO CHANGES to registration status recommended
☐ REVOCATION of Registration

CATEGORY OF CARE:

- ☒ Category A
☐ Category B
☐ Category C (with no co-provider)
☐ Category C (with co-provider)

Summary of Complaint:

It was reported that the provider is over numbers in the amount of children that they can care for at any given time.

Rule Basis and Findings of Complaints:

110.4 No more children are in care than the rules for the specific category will allow.

2/19/15 This worker went to the provider's home unannounced. This worker observed 4 daycare children present in the home. This worker attempted to communicate with the provider why workers was present (the provider has limited English speaking ability). The provider was able to communicate they have six children total enrolled and the other two children come before and after school. This worker stated they would attempt to be back to the home in two weeks in order to complete a compliance visit of the home and have the provider's husband available for translation services.

2/19/15: The provider's husband contacted this worker. The husband explained this complaint is coming from a dispute they are having with their neighbors regarding easement to their property and the fact they have a daycare in their home with increased traffic. This worker explained why they were at the house today and the complaint the department received. This worker scheduled a time to complete a full compliance visit of the home when he would be available to this worker for translation services.

3/11/15: This worker returned to the provider's home to conduct a compliance visit of the daycare home. There were five daycare children present when this worker arrived for the visit. Non-compliance items were noted. Please refer to letter dated 3/11/15 for further information.

Complaint: There is not a preponderance of evidence present to suggest the provider was operating over her capacity of children allowed.

Resolution and Action Required:

Rocio will continue to operate her childcare business within her capacity of children that she is allowed to have at any given time. Rocio will have all items of non-compliance noted in the visit of 3/11/15 completed by **5/4/15**.

Consultant's Signature	Date
Supervisor's Signature MACHELLE PEZLEY	Date 03/23/15